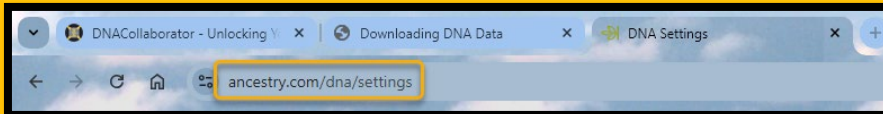




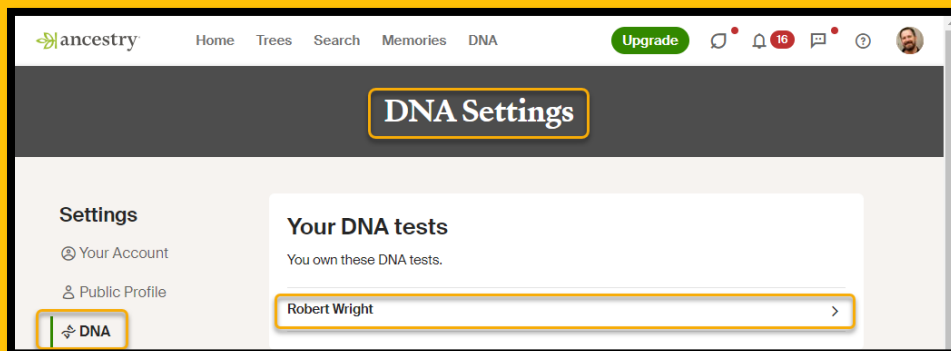
DNACollaborator

How to Download Your Ancestry DNA Data

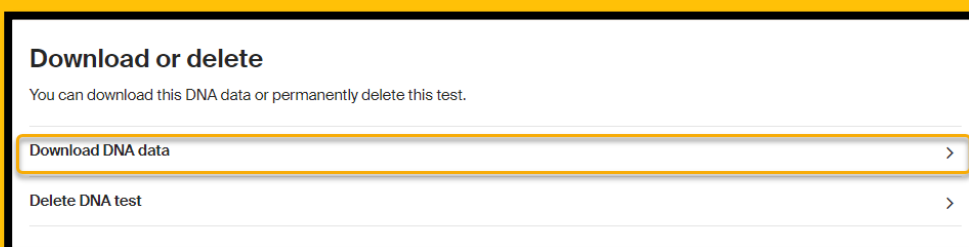
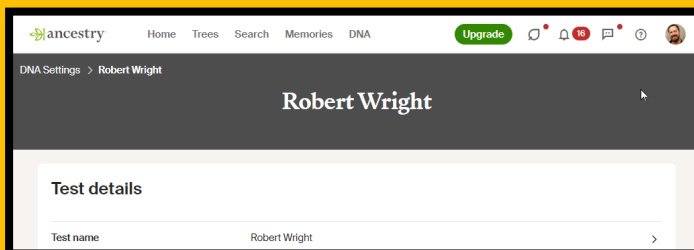
1. Log into your Ancestry account, and enter the following in your browser: ancestry.com/dna/settings



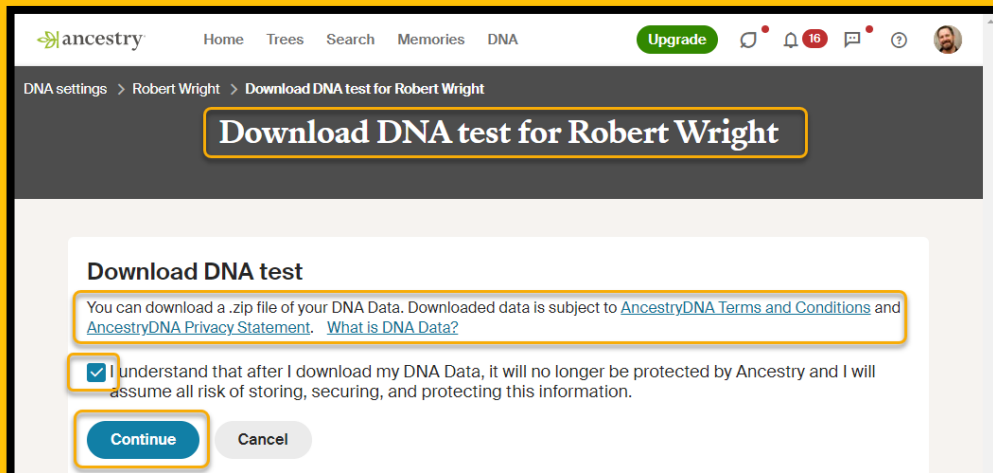
2. Ensure you are on the DNA Settings page. If not, select the DNA option on the left. Select the test you would like to Download.



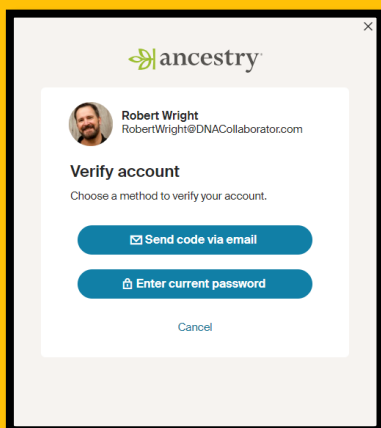
3. This will take you to the settings page specific to this test. Scroll to the bottom of this page to the “Download or delete” section and select “Download DNA data”.



4. This will bring you to the “Download DNA test” screen for the test you wish to download. Read through the documents listed, and if in agreement, select the checkbox and Continue.



5. Verify your account through email or by entering your password and follow the remaining prompts.



6. Check your email inbox for an email to download your DNA data. The email can take up to 24 hours to arrive. In the email, select Download DNA Data. The downloaded file will not be in or attached to the email.

If you made multiple download requests, only the most recent email from Ancestry (associated with your most recent download request) will have a valid link. A download link can only be used once. It will expire after a week. If your link has expired, start over at step 1.

Click Download DNA Data.

The file will be downloaded to your computer. The file name will be dna-data-(date).zip. If you can't find it, check your Downloads folder or search for the file name (if you have a PC) by clicking the Windows key User-added image on your keyboard and entering the file name in the search field that appears. If you have an Apple computer, select the Spotlight icon User-added image in the top-right corner of your screen and enter the file name in the search field. To open the file, double-click it.